

At LGT, we love our customers' furniture.

The most important thing for us is to make sure our customers' products are well looked after. Collecting them is part of our responsibility. As is storing them. Delivering them at the right time, in the right configuration, to the right destination. But furniture is not only our job. It's our passion.

We take care of it. We make sure it doesn't get damaged, and reaches its destination without any scratches. More than 99.96% of all our consignments reach the customer without any damages. And this is no coincidence; it's because we love our customers' furniture.

Our values

Committed

We stay on course, keep focused and keep our promises.

Passionate

We love furniture and we love logistics. And we love to make our customers smile.

Creative

We use our knowledge, expertise and creativity to overcome challenges and develop new innovative solutions.

Living
the brand

We are experts. And we aim to prove it. Every day.



lgtlogistics.com





Together, we are all LGT

Every single one of us at LGT is equally important to ensuring the customer has a positive experience. We are all responsible for achieving our goal of 100% undamaged deliveries, and showing that we are experts at furniture logistics. We have therefore put together a few points which outline how we should think and act to ensure that our brand is perceived positively.



We who work at LGT:

- All have a responsibility for building the LGT brand.
- Are all equally important to the customer's perception of us, whether we work in sales, drive a truck, or work in an office, warehouse or terminal.
- Always handle our goods with great care, and have great respect for the fact that they are our customers' products.
- Always greet our customers in a pleasant, open manner.
- Always resolve any problems that arise in a positive, constructive manner.
- Always wear clean, undamaged work clothes bearing the LGT logo.
- Always answer the phone clearly, stating our name, with a positive tone.
- Drive considerately on the roads and obey all laws. An LGT vehicle is a part of our brand.
- Respect the fact that we are visiting people's homes, and take care when making deliveries there.
- Understand that it's thanks to our customers that we have jobs to go to.
- Care, always!