

Date: March 16, 2020

COVID-19 update from LGT

**Dear customer.**

During this weekend we have experienced changes and general negative impacts following the development of the coronavirus. This means that our tour planning will be directly affected by this.

In this very moment, the actual status in our traffics from and to Denmark is as follows:

**Denmark (domestic distribution)**

Until further normal distribution schedule. During this week, LGT expects to cut down on the frequencies due to lower incoming volumes.

With immediate effect we have decided to cancel our B2CIndoor service. All B2C orders are delivered to curbside only.

**Norway, Sweden and Finland**

Until further normal distribution schedule, however with a drastic impact of the changes in ferry line sailing schedules. This means that a number of consignments will suffer from extended delivery time.

For more specific information, we kindly ask our customers to stay in close contact with our traffic departments.

During this week, LGT expects to cut down on the frequencies due to lower incoming volumes.

**Germany, Switzerland, Benelux, UK/Ireland, Baltics and Eastern Europe**

Until further normal distribution schedule. Please expect longer lead times as normal. We do expect a shutdown of certain areas, and as soon we have more specific information, we keep you informed.

During this week, LGT expects to cut down on the frequencies due to lower incoming volumes.

**Italy, Austria, France, Spain and Portugal**

During this weekend more and more countries in Southern Europe did shutdown business and activities. All consignments for the markets mentioned, send out from LGT Friday the 13th of March, will most likely not be delivered to your customers. These consignments are either well arrived at our partner depots – where they are contained safely – or on their way back to the LGT terminal in Horsens.

For more specific information, we kindly ask our customers to stay in close contact with our traffic departments.

In general we ask our customers to stay in close contact with your clients, and if clients inform that they will close warehouses down, please secure that this information is immediately forwarded to the traffic departments at LGT. At the same time it is important that you secure this information to be forwarded to your clients.

At LGT we are in close contact with our customers, agents and suppliers – as well as all relevant authorities – and we promise to continue sending out information when and if changes will happen in our tour planning.

Kind regards

Poul Erik Dahl