

Date: 29. Maj, 2020

COVID-19 update from LGT

Dear customer and partners.

As we everywhere witness the reopening of societies, it is time for an update from LGT of how we see the current status for our furniture logistics services.

Even if we are quite a long way from the level of activity of the time last year, LGT has decided to leave the stately support arrangements and per Wednesday the 27th of May all staff are back – and ready to service our customers.

All routes are again open, and we are running a weekly schedule for all traffics.

On all European markets there is again distribution. The southern European markets like France, Italy, Spain and Portugal are still suffering from some delay due to the heavy backlock of volume caused by the drastic lockdown in these counties. Here we expect to see normal lead times within a week or two.

If you have specific delivery request, please do not hesitate taking contact to your normal contact persons at LGT, who will help checking up on the status in single consignments.

At LGT we have the last couple of months spend a lot of effort on specific tasks securing and improving our service and quality;

- Establishing of new setup for B2B distribution in Germany
- Establishing of Home Delivery (B2C) network in Norway
- Preparations of launch of new LGT Webbooking in order to help smaller and middle size account to an easier way of handing over transport orders to LGT – both for B2B and B2C inclusive additional services
- IT integration projects with our partners in Germany, Austria, Switzerland, France and Spain, where we already now are showing our clients much more information than before – and more information and signed delivery notes are to follow on these traffics

So all in all we at LGT feel ready and confident meeting the future and the “new normal” waiting us ahead.

We wish you all a good, long weekend.

Kind regards

Poul Erik Dahl